1. P1/p2 calls
2. CAB
3. MCW
4. Cross functional team calls
5. Handover

**P1/ P2 Calls:**

**→ Business impact**

**CAB: Change Advisory Board Call (Wed 8PM - 9PM)**

**Review → last week occourced Incidents**

**Incident needs to fix permanently → change implement → change tickets**

**(Documenting all change requests)**

**MCW: Monthly Change Window(Every month second sunday 6:00 AM to 12:30 PM)**

**→ Change tickets excel sheet**

**We will monitor for various alerts.**

**Cross functional calls: changes implementing → to validate the services and monitor the alerts.**